

We've got you covered!

The Diamond Protection Plan provides 3 years of the most comprehensive coverage for your equipment purchase including Accidental Damage from Handling (ADH).

- Worldwide coverage
- Coverage for 3 years from the date of purchase
- Accidental & unintentional damage
- Impact damage
- Water/liquid damage
- Manufacturer defects
- Sand/grit damage
- Mechanical malfunctions
- Lemon protection
- No deductible
- Fully insured warranty
- 2 Free sensor cleanings for the life of the contract†
- Product replacement after 3 consecutive repairs for the same reason
- Fully transferable warranty
- 1/2-Price Back-Up Rental Equipment**

* Policy administered and subject to approval by Mack Warranty.

**See reverse side for details.

† Applies to in-house sensor cleaning service only – some restrictions.

All conditions & coverage are at the sole discretion of Mack Worldwide Warranty. For complete details, visit mackcam.com

Diamond Protection

FOR YOUR EQUIPMENT

WARRANTY SERVICE PLAN



FIND THE LOCATION RIGHT FOR YOU!

TORONTO • 496 Queen St. East
(416) 365-1777 • 1-888-365-1777
salesinquiries@vistek.ca

MISSISSAUGA • 5840 Mavis Rd.
(905) 593-1777 • 1-877-923-1777
mississaugasales@vistek.ca

OTTAWA • 499 Bank Street
(613) 567-4700 • 1-888-428-4466
ottawasales@vistek.ca

CALGARY • 1231 10th Ave. SW
(403) 244-0333 • 1-800-561-0333
calgary.sales@vistek.ca

EDMONTON • 10569 – 109th St. NW
(780) 484-0333 • 1-877-484-0333
edmontonsales@vistek.ca



Digital Cameras
Lenses
Flash/Lighting
Video Cameras
Audio Equipment

Projectors
Binoculars/Telescopes
Computers
External Hard Drives



DIAMOND WARRANTY:

TERMS AND CONDITIONS

The product covered by this warranty contract is guaranteed to operate according to manufacturer's specifications for a period of three (3) years from the date of purchase.

- Mack Worldwide Warranty shall authorize a repair, service or replacement at their discretion.
- If a replacement is approved, Mack may replace your unit with a reconditioned model or equivalent model of like kind and quality or they may refund you the current market value of your covered product.
- The service warranty contract must be purchased within 30 days from the date the product is purchased.
- All shipping and handling costs to and from Vistek and any service centre are the responsibility of the service contract owner/customer.
- This limited service contract is transferable one time only, contact Mack directly for terms and conditions.

Mack reserves the right to terminate a service contract if invoices are not paid within terms or are fraudulently altered by anyone

LIMITATIONS OF COVERAGE

This limited service contract applies only to the product(s) you purchased the warranty for as specified on your Vistek invoice. For example, when you purchase a manufacturer's Digital Camera Kit, both items will be covered. If you purchase a camera body and two lenses, you will need to buy a warranty for each product if you want coverage for all three products.

It is very important to purchase the correct warranty for your product(s). The value of the item(s) you want covered must not exceed the service contract price category. For example, if your camera's value is \$2400, the warranty you buy must be in the price category of \$2000 to \$2500. If the registered product value exceeds the service contract price category, the contract is void.

Such service, repair or adjustment of the equipment is assured for the registered contract holder. It does not cover units whose serial number has been altered, defaced or removed.

This service contract does not cover accessory flashes, additional accessory lenses, batteries, lens caps, filters, power adapters, digital media, DVDs, tapes, software, remotes, docking stations, cables, firmware upgrades, *cosmetic damage that does not impair functionality*, pre-existing conditions or additional accessories. Computers, cell phones, or any device that has cell phone capabilities are not covered under this service contract.

LIMITATIONS OF LIABILITY

Neither Vistek nor Mack will be liable for the loss of revenues or profits, inconvenience, expense of substitute equipment, loss of incidental or consequential damages.

If the equipment cannot be restored to manufacturer's specifications or is deemed by Mack, in its sole discretion, to be beyond economic repair, or if the unit has been repaired three (3) consecutive times for the same repair and it requires a fourth repair for the same problem, Mack may, at their discretion, replace your unit with a reconditioned model or equivalent model of like kind and quality or refund you the current market value of your covered equipment. If a replacement is approved, the exact colour of the replacement is not guaranteed. Any refund will be limited to the price you paid for the original product excluding taxes.

If a replacement or refund is made under this contract there will no longer be coverage under this contract and all obligations are satisfied.

This service contract does not cover units where parts are no longer available or provided by the manufacturer regardless of whether or not the manufacturer is still in business.

This service contract is only valid if positive identification of the unit covered hereunder is presented at the time of service along with your proof of purchase.



For complete terms and conditions please visit: www.mackcam.com

VISTEK RENTAL OFFER

We are pleased to offer ½ price Rentals in the event of equipment failure that requires servicing under this warranty.

The ½ price offer applies to the rental of replacement gear only. Please note that we do not offer rentals on every item we carry for sale. And although we cannot guarantee that all locations will have all equipment available in its rental pool, we will do everything we can to make sure you have similar/comparable replacement gear while yours is being repaired or serviced. All regular rental policies and procedures are applicable.